

Rooskens Group

*“your guideline
in transport”*

More than a logistic service provider

Our promise

“As a logistic service provider, we listen to what you require and find international transportation solutions that suits your needs. You no longer have to worry about a thing; we ensure that your goods are transported from point A to point B.

We have access to an extensive network of partners and can depend on a number of transporters rather than being tied to just one. This enables us to be more flexible and offer competitive prices.”

Together with you we will raise your logistics to a higher level. With an online portal, IT integration and dashboards you're always in control.



Advantages

Outsourcing your transportation to the Rooskens Group has several advantages

1

One global point of contact for all your logistics solutions: road transportation, sea freight, air freight, storage and transfer

2

Full loads and joint cargo

3

International transportation – also France

4

Frozen and refrigerated transport possible

5

IT-integration, online portal, dashboard and metrics

6

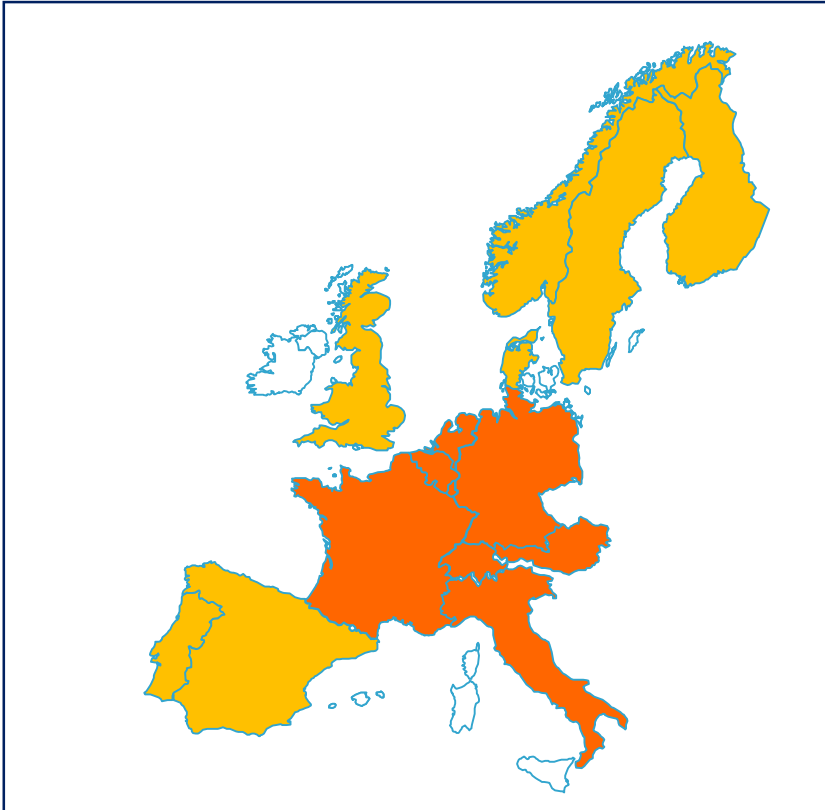
Periodic reports on transportation performance

7

25 Years of experience

Road transport

Our countries



Road transport

A

Daily transport, tautliners, megatrailers, open carrier, boxtrailers and specialities

B

Grouped and complete loads

C

To and from all European destinations

D

National specialists

Oceanfreight

Worldwide



Oceanfreight

A Import, export and port related activities

B Container –LCL en FCL- and conventionally

C Dedicated network of partners

D 10 years of experience in oceanfreight

Air freight

Worldwide



Air freight

A

We provide the entire chain: packaging, pre- and post transport and customs

B

Also for unusual weights, non-standard sizes and ADR

C

Quick delivery and flexible

D

Worldwide

Fresh & Frozen



Refrigerated transport

A

High quality logistic services for food and fresh products

B

Experience in temperature controlled transport

C

To and from all West and South Europe

D

Fresh warehousing

Other expertises

Customs



Customs

Investing energy in your core business delivers provides you with the most results.

In your bottom line we're happy to take time-consuming and complicated activities like the completion of customs forms off your hands.

You can contact us for all your customs formalities around export, import, storage and forwardings of shipments.

Storage



Storage

Is it necessary to store your goods for a shorter or longer period?

Then it is possible to make use of our storage capacity, which we use for our partners throughout Europe and in the ports.

We see storage and handling primarily as an extension of our work for our customers.

Projects



Projects

Rooskens Group is a qualified market player in the area of national and international industrial relocations and business project relocations.

Industrial relocations of machines, production lines and other business projects will be completely handled.

Event logistics



Event logistics

Organizing large-scale events comes with complicated logistics planning.

Rooskens Group is experienced in managing this influx.

This includes urgent deliveries within a short amount of time, financial calculations, and organizing necessary equipment such as forklifts and shift work.

Smart logistics

Supply chain management

- Rooskens Group is a chain manager that can manage the entire flow of goods from start to finish, from purchasing to delivery at your clients. Our partners understand the processes and the culture. We efficiently coordinate the flow of goods and documents and lighten your workload so that you can focus on your core business.

Independent coordination

- Rooskens Group takes care of all the logistics that are part of your daily operations. We schedule transporters, ensure that goods are delivered on time, and take care of invoicing and customer service. You can use this extra freed-up time for matters that are truly important to your organization.



- Rooskens Group helps you with your logistical improvements and savings. We facilitate tender projects. We usually do this in combination with mapping of the logistics processes and improvement opportunities.

Logistics data and process analyses

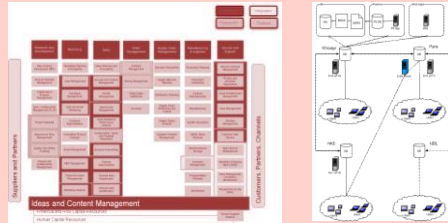
- Our customer service department can you always go for questions regarding your shipment. Through the direct touch points with drivers this department can show at any time know where your goods are located.

Customer service

KPI's & Integration: examples

Deliverables

IT



Integration systems/ ftp/EDI

Customer service

2016	jan	feb	mar	apr	5
Provided amount of shipments	1755	1866	2002	1948	19
Accepted amount of shipments	1755	1866	2002	1948	19
Total weight accepted shipments	35.634.717	37.982.253	39.004.427	28.656.520	9.985,3
Average weight per truck	20,30	20,35	19,48	14,71	5,
Amount of part loads	149	202	287	685	14
Amount of shipments < 18 ton	149	202	287	685	14
Shipments on time pick-up	1755	1866	2002	1948	19
Shipments delivered pick-up	0	0	0	0	
Average to on time pick-up	100,0%	100,0%	100,0%	100,0%	100,0
Shipments on time delivery	1755	1866	2002	1948	19
Shipments delivered delivery	0	0	0	0	
Average to on time delivery	100,0%	100,0%	100,0%	100,0%	100,0
Amount of complaints					

KPI's



Portal

Complaint	jan	feb	mar	apr
chauffeur spre...	0	3	0	0
Dispuut	1	0	0	0
fout bij invoeren ...	1	7	0	0
gebrekkige co...	7	7	0	0
Geen leverbon	1	0	0	0
Leverbonnen n...	1	1	0	0
niet voldoen aan...	1	2	2	0
onbetrouwbare...	0	0	1	0
Overlast	0	1	0	0
te late afhaling /...	14	8	1	0
verkeerd tarief	1	0	0	0

Complaints

The management & contacts

Rooskens Group



Sales



Operations



Finance

Rooskens Group
Holstraat 2
6082 BC Buggenum
The Netherlands

T +31 (0) 475 583 100
F +31 (0) 475 583 110

info@rooskensgroup.com
info@mrexpeditie.com

sales@rooskensgroup.com
shipping@rooskensgroup.com
france@rooskensgroup.com
finance@rooskensgroup.com
cs@rooskensgroup.com